

Privacy Policy

Koson PRO Corporation

Via Espana, Delta Bank Building, 6th Floor, Suite 604D
Panama City, 0801, Republic of Panama
Company No. 155764733

Last updated: 25 November 2025

1. Introduction

This Privacy Policy explains how **Koson PRO Corporation** (“the Company”, “we”, “us”, “our”) collects, uses, stores, and protects personal information, and under what circumstances such information may be shared with third parties.

By using our services, contacting us, or submitting personal information, you agree to the practices described in this Privacy Policy.

2. Information We Collect

We may collect the following categories of personal data:

2.1 Personal Identification Data

- Full name
- Date of birth
- Nationality
- Contact information (email, phone number, address)
- Identification documents and numbers (passport, ID card, etc.)

2.2 Verification & Compliance Information

- Identity verification data
- Proof of address
- Beneficial ownership information (if applicable)

- Information used for due diligence, AML/CTF checks, and fraud prevention

2.3 Financial & Transaction Data

- Payment details
- Transaction history
- Information provided to or received from financial institutions

2.4 Technical Data

- IP addresses
- Device identifiers
- Browser and usage data
- Cookies and similar technologies (where applicable)

2.5 Communication Data

- Emails, messages, support inquiries, and related correspondence

3. How We Use Your Information

We use personal information for the following purposes:

- Providing and operating our services
- Verifying identity and complying with AML/CTF requirements
- Processing transactions and interacting with financial institutions
- Maintaining security and preventing fraud
- Managing customer accounts and communications
- Improving and developing our services
- Meeting legal and regulatory obligations

We will not use your personal information for purposes unrelated to our business without obtaining prior consent when required.

4. Use of Third-Party Service Providers

To provide our services, we may share personal information with carefully selected third-party providers. These providers support operational processes such as:

- Identity verification and KYC service providers
- Financial institutions and banking partners
- Payment processors and transaction intermediaries
- Fraud-prevention and risk-assessment services
- IT infrastructure, hosting, and data storage providers
- Communication platforms and customer support tools

Each provider receives only the information necessary to perform its function and is expected to handle the data securely and in accordance with applicable legal standards.

We do not sell personal data to third parties.

5. Legal Basis for Processing

We process personal information based on one or more of the following grounds:

- performance of a contract or preparation of a contract
- compliance with applicable laws and regulatory requirements
- legitimate business interests (such as fraud prevention, service improvement)
- consent, where required

6. International Transfers

Personal data may be transferred and stored in jurisdictions outside Panama when required to operate our services. We take reasonable steps to ensure that data handled by external providers is protected in accordance with this Policy.

7. Data Security

We implement reasonable technical and organizational security measures to protect personal information from unauthorized access, loss, or misuse.

However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute protection.

8. Data Retention

We retain personal information only as long as necessary to:

- provide our services,
- comply with legal obligations,
- resolve disputes,
- enforce agreements.

Retention periods may vary depending on the type of data and applicable regulations.

9. Your Choices and Requests

Individuals may contact us to:

- update personal information
- request clarification about processing
- request deletion of data where legally permissible

We may not be able to delete data needed for legal, regulatory, or operational purposes (such as AML/CTF retention requirements).

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updated versions will be posted on our website or communicated through another reasonable method.

11. Contact Information

For questions, requests, or concerns regarding this Privacy Policy, please contact us at:

Koson PRO Corporation

Via Espana, Delta Bank Building, 6th Floor, Suite 604D

Panama City, 0801, Republic of Panama

Email: info@kosonpro.com